

Are Your Improvement Efforts Working?

When you take steps to better your organization, you need to know if your efforts are working. But figuring that out can be easier said than done.

The **Southwest Alliance for Excellence**, in conjunction with the Alliance for Performance Excellence, offers a high-level diagnostic tool that can help.

It's called Baldrige Express, and it's designed to help you gauge deployment of improvement initiatives.

Baldrige Express is a survey-based assessment taken by members of your workforce. It's up to you whether you want to poll your entire staff, or select particular workforce sectors.

The data are collected in a Likert-scale format, organized around the seven Categories of the Baldrige Criteria. The results are then processed and published in an easy-to-understand feedback report that you can use to identify gaps in your improvement efforts.

Southwest Alliance for Excellence will walk you through the process from start to finish, culminating in an assessment of the findings. We'll help you interpret the results and suggest steps you can take to address areas that need improvement.

In addition to engaging employees in a valuable improvement exercise, participants will be exposed to the framework of the Baldrige Excellence Framework.



Empowering Organizations to Improve Results

www.swae.org | 480-874-5815

*Baldrige Express is a program of the
Alliance for Performance Excellence
www.performanceexcellence.com*



BALDRIGE EXPRESS

How it works

Members of your workforce will take a Web-based survey (paper surveys are also available).

Organized according to the seven Categories of the Baldrige Criteria, the 45-question survey takes about one hour to complete.

After your organization completes the survey assessment, within five days you'll receive an Indicator Feedback Report. Like the survey, the report is organized in Criteria format.

Benefits

- Measure performance on a wide range of key indicators
- Evaluate your organization's key processes, systems and results
- Cull data to align resources, systems and processes
- Transfer what you learn to improve your **SWAE** application
- Identify your organization's strengths and opportunities for improvement Benchmark performance

Fee Structure

Survey Participants	Fee
Up to 99	\$2,500
100-199	\$3,000
200+	\$3,500

Get Started Today

Contact Karen Shepard at kshepard@swae.org or Sandy Kube at skube@swae.org or Phone 480-874-5815