2016 Achievement Award Recipient

COMPANY INFORMATION:

Carole A. Fisher, President and CEO

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Type of work: Hospice and Palliative Care

Workforce: 200

Nathan Adelson Hospice

TESTIMONIAL OF VALUE OF THE PERFORMANCE EXCELLENCE AWARD PROGRAM

"Nathan Adelson Hospice is honored to be selected as the recipient of the Achievement Award for the 2016 SWAE Performance Excellence Program. For over 37 years we have been passionate about providing the highest standards of quality hospice care for the over 66,000 patients we have cared for. This award recognizes our organizations commitment to excellence. We are humbled by this recognition."

Carole A. Fisher, President and CEO

HIGHLIGHTS OF ORGANIZATION

Nathan Adelson Hospice, Inc. (NAH) is a private, non-profit 501(c) (3) corporation with two non-profit affiliates, the Nathan Adelson Hospice Foundation and the Center for Compassionate Care. Since 1978, NAH has provided compassionate end-of-life care to over 66,000 adult and pediatric patients and their family members. NAH was founded following the painful death of Mr. Nathan Adelson, a beloved hospital administrator and community leader. His family and friends realized the lack of compassionate care for those who were terminally ill and responded to the community's need by founding NAH. Today, NAH provides hospice inpatient and home-based care to residents of Southern Nevada (in Clark County and Nye County), with a population including over 145,000 Medicare beneficiaries. Consistent with the mission as a non-profit organization, NAH never turns anyone away because of an inability to pay.

- The mission of NAH is to be "the hospice of choice, employer of preference, training center of excellence and the community's trusted partner for comprehensive end-of-life care." The vision: "no one should end the journey of life alone, afraid or in pain" is at the center of NAH core competencies.

- NAH has received national recognition as one of The Best Places to Work in Healthcare by *Modern Healthcare* magazine in 2010, 2011, 2014, 2015 and 2016. This recognition is based on employee surveys and assists with recruitment efforts, employee retention and improves our reputation in the industry.

- Core competencies, which are NAH's areas of greatest expertise include: 1) leader in comprehensive end-of-life care, including care for the uninsured and underinsured. NAH is a non-profit organization providing over $1 million of uncompensated care annually to individuals who are uninsured or underinsured and without financial resources; 2) excellent patient and family care, including the provision of services such as complementary therapies, meal delivery, culturally competent care and add-on support services described above; 3) Leader in homecare and hospital-based palliative care through the EWPCP; 4) expert medical knowledge, including board certified physicians with in-depth knowledge of pharmacological approaches to pain and symptom management; 5) visionary leadership and management system; and 6) trusted community partner for grief recovery, bereavement services and education about end-of-life topics such as advance care planning.

Program	Results 2015
Angel Holiday Tree	24 families and 101 individuals
Back to School Drive	30 children received school supplies
Camp Erin	49 youth attended 37 volunteers participated
Community Education	145 community workshops provided 13 CME workshops offered 3,789 individuals reached with face to face education
Graduate Medical Education	1 graduate of the Fellowship in Hospice and Palliative Medicine 2 graduates in 2016
Elaine Wynn Palliative Care Program	2,332 patients received care 7,392 consultations provided in hospitals 246 patients received care at home Reduced hospital readmission Members of a PCORI project on palliative care Reached patient satisfaction goal
Grief Support Groups	477 groups at no cost and open to the community
Student rotations	250 medical, nursing and social work students rotated through NAH