



...Serving Organizations throughout Arizona, Nevada & Utah!

December 1, 2016
Contact: Karen Shepard

FOR IMMEDIATE RELEASE

Six Organizations Honored with Performance Excellence Awards

PHOENIX, AZ (December 1, 2016) – The Southwest Alliance for Excellence (SWAE), announced today the six recipients of the 2016 Performance Excellence Program.

The annual Performance Excellence Program recognizes organizations for excellence in quality, performance, and outcomes. The program, modeled after the Malcolm Baldrige National Quality Award, provides not only an opportunity for recognition, but also valuable feedback on where an organization is positioned on the quality continuum.

In addition to formal recognition, the SWAE's multi-tiered process assists organizations in Arizona, Nevada and Utah along their path to achieving performance excellence, which means being role models in customer and employee satisfaction, sound management, innovation and results.

Awards will be presented at a banquet to be held in early February, 2017.

Additional information about the Awards is available at www.swae.org or by calling 480-874-5815.

Recipients for the 2016 Performance Excellence Program are:

Achievement Award (Level 3)

- **Nathan Adelson Hospice - Las Vegas, NV**

Commitment Award (Level 2)

- **Bristol Global Mobility - Phoenix, AZ**
- **Montevista Hospital - Las Vegas, NV**
- **Phoenix Convention Center - Phoenix, AZ**
- **Scottsdale Medical Imaging, Scottsdale, AZ**
- **Yuma Regional Medical Center – Yuma, AZ**

“SWAE is proud to continue empowering organizations to pursue performance excellence, improve outcomes and contribute to the economic strength of their community and state. This evaluation process and feedback is one of the best methodologies available to develop a higher level of organizational performance, said Karen Shepard, Executive Director of the Southwest Alliance for Excellence.”



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Page 2

December 1, 2016

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- The **Achievement Award** (*Level 3*) Recognizes organizations where Key processes are beginning to be systematically evaluated and improved. The organization demonstrates effective, systematic approaches generally responsive to the “overall” Criteria requirements and deployment may vary in some areas or work units. Comparative and trend data are available for some important results areas and trends are beneficial.
- The **Commitment Award** (*Level 2*) Recognizes organizations that demonstrate effective, systematic approaches generally responsive to the basic Criteria requirements, with some early stages of deployment. Results are reported for few to several areas with good performance being achieved.

The 2016 Board of Examiners, made up of more than 42 experts in business, education healthcare and government spent more than 4500 hours assessing this year’s applicants in seven areas: Leadership, Strategy, Customers, Measurement, Analysis and Knowledge Management, Workforce, Operations and Results. The SWAE Panel of Judges is responsible for validating the integrity of the award process and determining recognition levels for each of the applicants. The Panel is comprised of experts selected from all industry sectors with experience at both the state and national levels.

As part of an alliance of diverse organizations and individuals committed to excellence and continuous improvement, SWAE encourages the exchange of skills, ideas, and learning. The aim is to grow as individuals, improve organizational performance, and contribute to the well-being of our work systems, community, and state. To fulfill our mission, SWAE provides opportunities for organizations to [submit their application](#) for the Performance Excellence Award and trains [Examiners](#) in support of the application review process. To learn more about the Leadership Award and improving outcomes, please visit our website at www.swae.org or call (480) 874-5815.

Applications for the 2017 program will be available in January 2017.

Established in 1990, The **Southwest Alliance for Excellence** is a 501(c)(3) non-profit corporation that advances improvement and excellence in organizations, communities and individuals throughout Arizona, Nevada and Utah by using the Baldrige Criteria.